



**JOHN DEERE**

John Deere Power Systems  
3801 West Ridgeway Ave., P.O. Box 5100  
Waterloo, IA USA 50704-5100

[NAME]  
[ADDRESS]  
[CITY, STATE ZIP]

Re: John Deere Compressed Natural Gas Engine Serial Number  
XXXXXXXXXXXXXX  
[ADDITIONAL SERIAL NUMBERS WILL BE  
LISTED HERE FOR OWNERS OF  
MULTIPLE AFFECTED ENGINES]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Deere & Company has decided that a defect which relates to motor vehicle safety exists in certain John Deere compressed natural gas engines, and that this defect can cause vehicles with these engines to fail to conform to Federal Motor Vehicle Safety Standard No. 124, entitled "Accelerator Control Systems."

This defect affects the engine's control unit and throttle. If the engine is being operated at full load and then taken to no load very rapidly, it may surge inappropriately, rather than returning quickly to idle, as required by Standard No. 124. Since the engine is coupled with an automatic transmission, an engine surge can cause the vehicle to exhibit surging behavior, as well. This could result in injury to a bystander or a vehicle crash without prior warning.

This defect will exist in the engine(s) identified above only if a newer version engine control unit was installed on the engine, after the engine's original manufacture, as a replacement part. As illustrated in the enclosure, the newer version control units in question, which are described as Version 1.2 controllers, are physically larger and rectangular shaped, as opposed to the smaller, square-shaped original manufacture controllers. The original manufacture controllers are not associated with this defect.

To address the possibility that a newer version controller may have been installed on your engine, Deere & Company will arrange for an inspection of your engine and, if necessary, cause the defect to be remedied, without charge, through an update to the engine's control unit software. The inspection and update will be performed by a Deere representative or authorized engine dealer and can be completed in 30 minutes or less once the technician has access to the vehicle. It will not be necessary for you to transport the vehicle in order to obtain this update.

Deere and its authorized dealers are ready to inspect and update your engine controller now. To obtain the inspection and update for your engine, call John Deere at 1-866-99-DEERE, and press "1" to reach a customer representative (customers who are hearing impaired can call a TTY capable phone, collect, at 319-292-5437). A representative will determine whether your engine

requires inspection and, if so, put you in touch with an authorized John Deere natural gas engine dealer who will perform the inspection for you.

Until your engine is inspected, you can minimize the risk of an unexpected engine surge by avoiding aggressive accelerations resulting from full depression of the accelerator foot pedal, immediately followed by rapid release of the accelerator foot pedal. If an engine surge does occur, vehicle control can be maintained by shifting the transmission into neutral and applying the vehicle's brakes.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 800-424-9393 (Washington, DC area residents may call 202-366-0123) if you believe that Deere or its dealer:

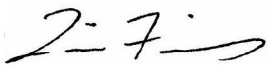
- has failed or is unable to remedy the defect without charge, or
- has failed or is unable to remedy the defect without charge within a reasonable time, which is not longer than 60 days after you first tender the vehicle to obtain repair, unless this period is extended by the Administrator.

You may be eligible to receive reimbursement if, prior to receiving this notification, you incurred costs in obtaining a remedy for a problem associated with this defect. Information about reimbursement can be obtained by calling John Deere as indicated above.

Federal regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Thank you for your attention to this important matter. We apologize for any inconvenience it may cause you.

Sincerely,



Tim Francis  
Manager, Field Service



Older Version 1.1 Controller -  
**NOT** Included in Recall



Newer version 1.2 Controller -  
Included in Recall



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«AddressBlock»

Re: John Deere Compressed Natural Gas Engine Serial Number

«SN1»	«SN2»	«SN3»
«SN4»	«SN5»	«SN6»
«SN7»	«SN8»	«SN9»
«SN10»	«SN11»	«SN12»
«SN13»	«SN14»	«SN15»
«SN16»	«SN17»	«SN18»
«SN19»	«SN20»	«SN21»

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Deere & Company has decided that a defect which relates to motor vehicle safety exists in the John Deere compressed natural gas engine(s) identified above, and that this defect can cause the vehicle in which such an engine is installed to fail to conform to Federal Motor Vehicle Safety Standard No. 124, entitled "Accelerator Control Systems."

This defect affects the engine's control unit and throttle. If the engine is being operated at full load and then taken to no load very rapidly, it may surge inappropriately, rather than returning quickly to idle, as required by Standard No. 124. Since the engine is coupled with an automatic transmission, an engine surge can cause the vehicle to exhibit surging behavior, as well. This could result in injury to a bystander or a vehicle crash without prior warning.

Deere & Company will cause this defect to be remedied, without charge, through an update to the engine's control unit software. This update will be performed by a Deere representative or authorized engine dealer and can be completed in 30 minutes or less once the technician has access to the vehicle. It will not be necessary for you to transport the vehicle in order to obtain this update.

Deere and its authorized dealers are ready to update your engine controller now. To obtain the update for your engine, call John Deere at 1-866-99-DEERE, and press "1" to reach a customer representative (customers who are hearing impaired can call a TTY capable phone, collect, at 319-292-5437). A representative will determine whether your engine requires the update and, if so, put you in touch with an authorized John Deere natural gas engine dealer who will perform the update for you.

Until your engine's software is updated, you can minimize the risk of an unexpected engine surge by avoiding aggressive accelerations resulting from full depression of the accelerator foot pedal, immediately followed by rapid release of the accelerator foot pedal. If an engine surge does occur, vehicle control can be maintained by shifting the transmission into neutral and applying the vehicle's brakes.

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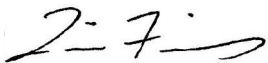
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