



**Original Issue Date:** May 30, 2013

**Revised Issue Date:** April 09, 2014

**To:** North American Dealers

**Subject:** Service Bulletin S13WH Surge Tank Inspection

**Models Affected:** 2011-2014 BBCV Vision Models

### **Overview**

Blue Bird is committed to customer satisfaction and providing superior service and support after the sale. We have been experiencing higher than expected surge tank cracks on BBCV Vision buses. To alleviate customer concerns around this issue, we are announcing a 3-Year Service Bulletin to address these cracks. The duration of this bulletin is longer than normal to reinforce our commitment to addressing this issue and to provide our collective customers peace of mind.

### **Inspection**

The surge tanks on certain 2011-2014 model year BBCV Vision buses built after May 5, 2010 through January 27, 2014 should be inspected for cracks and replaced with a new surge tank if cracks are detected. Surge tanks without cracks should not be replaced.

### **Time Allowance**

Time allowed to inspect the surge tank, with no defect found and no repair necessary, is 0.1 hours (6 minutes) per bus.

Time allowed to inspect and, if cracks are detected, replace original design surge tank is 1.0 hours, which includes the inspection time.

Time allowed to inspect and, if cracks are detected, replace original design surge tank with new design tank is 1.75 hours, which includes the inspection time.

**BLUE BIRD BODY COMPANY**

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### **New Surge Tank Design & Repair Parts**

The new design surge tank must be ordered for any new surge tank replacement. We are confident the new design surge tank will be a successful solution.

The new design surge tank required to perform this Bulletin must be ordered directly through Blue Bird Service Parts. The following part numbers are available through Blue Bird Service Parts.

To replace tank # 10009977 on buses with ISB10 or ISB13 engines, use Kit # 10035600.

To replace tank # 10017355 on buses with Ford Propane engine, use Kit # 10035599.

### **Parts Holding Period**

Failed surge tanks must be held for 60 days for possible parts return.

### **Reimbursement for Previous Repairs**

Buses previously repaired for this issue without reimbursement may be submitted for reimbursement under this bulletin.

### **Owner Notification**

A letter announcing this bulletin was mailed directly to owners of affected buses advising them to contact their dealer if assistance is needed.

### **Bulletin Duration**

The revision to Service Bulletin S13WH also revises the bulletin duration. The new duration is now three years from in service date for buses built on/after April 1, 2011 through January 27, 2014. Or, four years from in service date for buses built May 5, 2010 through March 31, 2011.

### **Questions**

Questions regarding the revision to Service Bulletin S13WH should be directed to your Field Service Representative.

Sincerely,

Dennis C. Whitaker  
Vice President, Engineering