



**BLUE BIRD**

**MARCH 16, 2011**

**SERVICE MEMORANDUM  
NO. SM1104**

**MEMO TO: ALL BLUE BIRD DEALERS**

**SUBJECT: PROCEDURES FOR PREPARING HEATER SYSTEM COOLANT  
CONTROL VALVES WHEN USING FEATURE 01345-02 OR 01345-09  
WEBASTO AUXILIARY HEATERS WITH TIMER**

**MODELS AFFECTED: A3FE, A3RE, BBCV, D3FE & D3RE**

Whenever the Webasto heater timer is set to start while the bus is turned off, the following instructions should be followed to prevent the Webasto heater from shutting down due to the lack of coolant flow.

D3FE/RE and A3FE/RE All American buses:

1. Ensure that both the heater supply and return valves are turned on (these are located in the engine compartment).
2. Set the temperature control on the heater control panel to "HOT" prior to shutting off the bus. The coolant flow control valve will park in whatever setting it is in when the bus is turned off.

BBCV Vision buses:

1. Ensure that both the heater supply and return valves are turned on (these are located in the engine compartment).
2. The coolant supply valve (located adjacent to driver's left knee) must be set to "ON".

Sincerely,

Bill Coleman

Blue Bird Engineering Services

[bill.coleman@blue-bird.com](mailto:bill.coleman@blue-bird.com)

478-822-2242

**BLUE BIRD BODY COMPANY**

P.O. Box 937 – 402 Blue Bird Blvd – Fort Valley, Georgia – (478) 825-2021