

MobilityTRANS

Commercial Passenger Vans

Congratulations on the purchase of your MobilityTRANS converted vehicle. You have taken ownership of one of the highest quality built conversion vehicles in the industry. We are committed to excellence not only on the build of your product, but in the customer service after you have taken delivery. Please know that if any problems do arise on any of the parts or materials fabricated, converted, and installed by MobilityTRANS you are covered for the first two years or 24,000 miles (whichever comes first) from the date you took ownership. Please refer to the information below for specifics on your coverage and claim procedures. Thank you for choosing MobilityTRANS

Warranty Description:

Warranty Period: Two (2) Years or 24,000 miles (whichever comes first) from date of delivery

Coverage: The original owner is covered for any defects in the workmanship and/or materials used to convert your vehicle. This is limited to materials fabricated and installed by MobilityTRANS (Heir in known as the "Manufacturer").

Coverage Limitations: Only the first original owner is covered. This warranty is non-transferable to subsequent owners. The manufacturer will not cover items we determine have been damaged by neglect, misuse, accidents, unauthorized alterations, or error to provide reasonable maintenance. The manufacturer is not responsible for any lost revenue while the vehicle is out of service for repairs. The manufacturer will also not be responsible for any mileage reimbursement for travel to and from the repair facility.

Claim Procedure: The original owner must provide MobilityTRANS (see contact information below) a written notice of any defects they believe are covered under the limited warranty. After a notice is received, a written estimate of parts and labor necessary to perform the defected material's correction must be sent to the manufacturer by a mutually agreed upon repair facility. The manufacturer will then determine the best course of action for the repair and provide payment to the repair facility directly.

Additional Warranty Coverage: The manufacturer will not warranty components not manufactured, fabricated, and installed by MobilityTRANS. These components may be, but not limited to, the vehicle chassis, engine, drive train, wheelchair lift, wheelchair tiedowns, aftermarket electronic components, seats, and lights. These items, and/or additional items not listed, are covered by separate warranties from their manufacturer. Warranty registration and claims procedures for these items are provided to the original owner in a delivery packet.

MobilityTRANS Contact Information:

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