



COMMERCIAL BUS LIMITED BODY WARRANTY (Starting with 2004 model year)

Micro Bird Inc. warrants that each new MB "Series" bus body will be free of defects in factory-supplied materials and/or workmanship under normal use and service within the limits below.

1. → For a period of three (3) years/160,000 kilometres or 100,000 miles, whichever occurs first from date of delivery of the vehicle to the original user, Micro Bird Inc. warrants the:
 - a. Body structure (those structural metal components welded or riveted together forming floor, side walls, roof, front and rear sections) to be free from defects in structural integrity (i.e. breakage or cracking) including rust-through.

2. → For a period of one (1) year/20,000 kilometres or 12,000 miles, whichever occurs first from date of delivery of the vehicle to the original user, Micro Bird Inc. warrants the:
 - a. Parts on a Micro Bird by Girardin other than chassis parts.
 - b. Accessories, or components, except those having their own separate warranty and/or those accessories or components listed under the section Exclusions (Page 2).

Micro Bird Inc. obligation covered in this Limited Body Warranty is limited to the repair or replacement (parts and labour) of such parts as shall, under normal use and service, appear to have been defective in workmanship or material. Without restricting the generality of this limitation, loss of use, commercial loss, and maintenance are specifically not covered.

Micro Bird Inc. cannot and will not assume any responsibility in connection with any of its bodies that have been altered outside the factory or without the written approval of the service and Warranty Department. Overloading beyond the normal seated and standee capacity voids all warranties.

This limited warranty is expressly in lieu of all other warranties exposed or implied and all other obligations or liabilities. No person, including salesmen, dealers, distributors, or factory representatives of Micro Bird Inc., is authorized to make any representation or warranty concerning Micro Bird by Girardin products except to refer purchasers to this limited warranty. Micro Bird Inc. makes no warranty of merchantability of fitness for a particular purpose. Micro Bird Inc. shall not be liable for incidental or consequential damages.

This warranty is to be governed by and interpreted in accordance with the existing laws, trade practices and uses of the province of Québec.

Micro Bird Inc. reserves the right to make changes in design and changes or improvements upon its products without imposing any obligations upon itself to install the same upon products theretofore manufactured.

Revised: November 27th, 2009

[This edition supersedes all others.](#)



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WARRANTY CLAIM

All warranty repairs must originate within the warranty period as stated herein and must be submitted by an authorized Micro Bird by Girardin distributor and through Micro Bird Inc. Service and Warranty Department. **Any amounts over \$200.00 must be approved prior to repairs.** A warranty repair estimate (parts and labour) must be submitted in writing for approval (via e-mail). A detailed description of the situation and pertaining pictures shall be provided. The authorisation form request is available on GOLS.

Repairs must be completed no later than ninety (90) days following receipt of an approval from Micro Bird Inc.

Sublet repairs will be credited at Micro Bird Inc. standard labour rate.

EXCLUSIONS

This limited warranty does not cover maintenance, wear or impact on Micro Bird by Girardin products, including, but not limited to, flexible and rigid hoses, electric wiring and harnesses and any other item that may show evidence of negligent use, overloading, abuse, accident, improper maintenance or storage, improper use, or unauthorized alterations.

The following factors are beyond Micro Bird Inc. control and do not qualify for a refund pursuant to the warranty.

- a) Vehicle or parts damaged during shipping or storage;
- b) Cost of missing options to meet state or province regulations. The minibus is built according to the distributor's signed purchase order.**
- c) Paint damage caused by road debris, including stone chipping, environmental and industrial fallout;
- d) Transportation of vehicle for inspection and/or repair purposes;
- e) Costs incurred by overtime work;
- f) Troubleshooting and diagnosis time due to a lack of product knowledge;
- g) Cost of replacement vehicle (similar product) during repairs under warranty;
- h) Cost of transportation and communications during repairs under warranty;
- i) Failure on chassis (cut away) or chassis parts;
- j) Failure caused by non-Micro Bird by Girardin parts or components;
- k) Normal noises, vibration, deterioration, discolouration, deformation and fading are not considered defects and not covered by any warranty.

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